



An independent licensee of the Blue Cross and Blue Shield Association

Wednesday, February 14, 2025

Dear Members,

Important Update: Your BCBSWY Network is Changing

Effective July 1, 2025, Wyoming Educators' Benefit Trust (WEBT) members will transition from the traditional Blue Cross Blue Shield of Wyoming (BCBSWY) Participating Provider network to the Wyoming Total Choice BCBSWY network.

BCBSWY has partnered with health care providers across Wyoming to offer you high-quality, in-network care. To make the most of your benefits and minimize out-of-pocket costs, we encourage you to always verify that your providers are in-network before you receive services.

All Wyoming providers who are in your current network participate in the Wyoming Total Choice network. If you have any out-of-state providers that you use, be sure to confirm they are within the new network.

To find providers within the new network:

Prior to July 1, 2025, visit https://bcbswy.sapphirecareselect.com or scan the QR code and select the "Just Browsing" option if prompted. From the Network dropdown menu select "Wyoming Total Choice" and enter a city, state or zip code.

After July 1, 2025, login to your member portal at <u>YourWyoBlue.com</u> for the most accurate information for network providers.





What to Expect

New ID Cards

With this change, you'll receive a new BCBSWY member ID card. It's important to <u>notify your current</u> <u>providers, including your pharmacy, of this change and to present the new card at your appointments so your providers can update their systems</u> with the new details.

Changes to the ID Card

- **PPO Indicator**: Your card will now display "PPO" to indicate your network.
- New Alpha Prefix: Your member ID will now begin with the prefix YWY.
- Out of Network Out-of-Pocket (OOP) Maximum: If you receive out-of-network care, your Out of Network OOP Maximum may be higher, as providers may balance bill you for amounts above the allowable reimbursement amount.

We understand you may have questions about how these changes will impact your coverage. More details about the specific benefits associated with this change will be provided during your plan election period.